
LEGAL DOCUMENTS & POLICIES

Юридические документы и политики

A complete reference of public-facing legal policies, statutory disclosures, and consumer protections for Law Help | US — California Registered Legal Document Assistant service in Los Angeles County.

This document contains:

1. Privacy Policy · 2. Terms of Service · 3. Notice to Consumer (Cal. B&P §6410)
4. Accessibility Statement · 5. Comprehensive Disclaimer · 6. Certifications

Versense, LLC d/b/a Law Help | US

California Registered LDA #2025148783 · Bonded \$25,000 · CALDA Member
28310 Roadside Dr, Ste. 144 · Agoura Hills, CA 91301
(657) 545-7849 · inbox.lawhelp@gmail.com · lawhelp-us.com

Effective Date: May 2, 2026 · **Version 1.0**

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Effective Date: May 2, 2026 · Version 1.0

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01 Privacy Policy

Политика конфиденциальности

Effective Date: May 2, 2026 · Version 1.0

This Privacy Policy describes how Versense, LLC, doing business as Law Help | US ("we," "us," "our," or "Law Help | US"), collects, uses, and shares information when you visit our website at lawhelp-us.com (the "Site") or interact with our services. We are a California Registered Legal Document Assistant service operating from Los Angeles County, California.

Настоящая Политика конфиденциальности описывает, как Versense, LLC, ведущая деятельность под названием Law Help | US, собирает, использует и передаёт информацию, когда вы посещаете наш сайт lawhelp-us.com или взаимодействуете с нашими услугами.

1. Information We Collect

1. Какую информацию мы собираем

Information You Provide Directly.

When you contact us through our intake form, by phone, by email, or through messaging applications (WhatsApp, Telegram), we collect personal information you choose to share, including:

- Full name
- Phone number
- Email address
- State of residence
- Description of your legal matter
- Supporting documents you choose to share for document preparation services
- Payment information (processed by third-party processors; we do not store full payment card numbers)

Information Collected Automatically.

When you visit our Site, certain information is automatically collected, including:

- IP address and approximate geographic location
- Device type, browser type, and operating system
- Pages viewed, time spent, and navigation paths

- Referring website
- Date and time of access
- Cookies and similar tracking technologies (see Section 5 below)

Information from Third Parties.

We may receive information from third parties, such as Google Analytics, payment processors, or messaging platforms, in connection with the services we provide.

2. How We Use Your Information

2. Как мы используем вашу информацию

We use the information we collect for the following purposes:

- Responding to inquiries and providing requested services
- Preparing legal documents at your specific direction (within Legal Document Assistant scope)
- Processing payments and issuing invoices
- Communicating with you about your matter
- Maintaining records as required by law (Cal. Bus. & Prof. Code §6411 requires LDA records be kept for at least seven (7) years)
- Improving our Site and services
- Complying with legal obligations, court orders, or regulatory requests
- Protecting against fraud, abuse, or unauthorized access

3. How We Share Your Information

3. С кем мы делимся информацией

We do not sell your personal information. We share information only as described below:

Service Providers.

We share information with third-party service providers who perform services on our behalf, such as payment processing (Stripe, ACH bank), email and document delivery (Google Workspace, DocuSign), and website hosting (Cloudflare). These providers are contractually obligated to protect your information.

Court Filings and Government Agencies.

When you direct us to file documents on your behalf, we share information with the relevant court or agency as part of the filing. This is the purpose for which you provided the information.

Legal Requirements.

We may disclose information when required by law, including in response to subpoenas, court orders, regulatory inquiries, or when necessary to protect our legal rights or prevent imminent harm.

Business Transfers.

If Versense, LLC is involved in a merger, acquisition, or sale of assets, your information may be transferred as part of that transaction, subject to confidentiality obligations.

4. How We Protect Your Information

4. Как мы защищаем вашу информацию

We implement reasonable administrative, technical, and physical safeguards to protect your information against unauthorized access, alteration, disclosure, or destruction. Measures include:

- Encrypted document storage and transmission
- Access controls limiting information to authorized personnel
- Confidentiality obligations under Cal. Bus. & Prof. Code §6411 and CALDA professional standards
- Secure payment processing through PCI-DSS compliant processors
- Regular review of security practices

No method of transmission or storage is 100% secure. While we strive to protect your information, we cannot guarantee absolute security.

5. Cookies and Tracking Technologies

5. Cookies и технологии отслеживания

Our Site uses cookies and similar technologies for essential functionality, analytics, and to improve user experience. Cookie types we use:

- **Essential cookies** — required for Site functionality (cannot be disabled)
- **Analytics cookies** — help us understand how visitors use the Site (Google Analytics)
- **Preference cookies** — remember your language preference (EN / RU)

You can control cookies through your browser settings or by enabling Global Privacy Control (GPC) signals. Disabling cookies may affect Site functionality.

6. Your Rights

6. Ваши права

California Residents.

Although we are a small business and may not be subject to all California Consumer Privacy Act (CCPA) requirements, we voluntarily honor the following rights for California residents:

- **Right to Know** — request what personal information we have collected
- **Right to Delete** — request deletion of your personal information (subject to legal retention requirements)
- **Right to Correct** — request correction of inaccurate personal information
- **Right to Opt-Out** — opt out of any sharing of personal information for cross-context behavioral advertising
- **Right to Non-Discrimination** — we will not discriminate against you for exercising your rights

How to Exercise Your Rights.

To exercise any of these rights, contact us at inbox.lawhelp@gmail.com with the subject line "Privacy Request." We will respond within forty-five (45) days as required by law. We may need to verify your identity before processing your request.

Important: Records related to legal document preparation services are subject to a seven (7) year retention requirement under Cal. Bus. & Prof. Code §6411 and cannot be deleted before that period expires.

7. Data Retention

7. *Хранение данных*

We retain personal information for the following periods:

- **Client matter records** — minimum seven (7) years from completion or termination of services (required by Cal. Bus. & Prof. Code §6411)
- **Inquiry information** (no engagement formed) — up to two (2) years
- **Payment records** — minimum seven (7) years (tax and audit requirements)
- **Website analytics** — up to twenty-six (26) months (Google Analytics default)

After the applicable retention period expires, we securely delete or anonymize the information.

8. Children's Privacy

8. *Конфиденциальность детей*

Our services are intended for individuals eighteen (18) years of age or older. We do not knowingly collect personal information from children under thirteen (13). If we learn that we have collected information from a child under thirteen (13), we will delete it promptly.

If you believe we have collected information from a child, contact us immediately.

9. International Visitors

9. Посетители из других стран

Our services are directed to residents of the United States. If you access our Site from outside the United States, your information will be transferred to and processed in the United States. By using our Site, you consent to this transfer. We do not specifically target European Union or United Kingdom residents and do not represent compliance with the EU General Data Protection Regulation (GDPR) or the UK Data Protection Act.

10. Changes to This Privacy Policy

10. Изменения настоящей Политики

We may update this Privacy Policy periodically. The date at the top of this policy indicates the effective date. Material changes will be posted on this page and, where required by law, communicated to you directly. Continued use of the Site after changes take effect constitutes acceptance of the updated policy.

11. Contact Us About Privacy

11. Контакты по вопросам конфиденциальности

If you have questions, concerns, or requests regarding this Privacy Policy, contact us:

Versense, LLC d/b/a Law Help | US

Attention: Privacy Officer

28310 Roadside Dr, Ste. 144

Agoura Hills, CA 91301

Phone: (657) 545-7849

Email: inbox.lawhelp@gmail.com

Subject line: "Privacy Request"

02 Terms of Service

Условия использования сайта

Effective Date: May 2, 2026 · Version 1.0

These Terms of Service ("Terms") govern your access to and use of the website lawhelp-us.com (the "Site") operated by Versense, LLC, doing business as Law Help | US. By accessing or using the Site, you agree to be bound by these Terms. If you do not agree, do not use the Site.

Настоящие Условия регулируют ваш доступ к сайту lawhelp-us.com и его использование. Сайт управляется компанией Versense, LLC, ведущей деятельность под названием Law Help | US. Используя Сайт, вы соглашаетесь с настоящими Условиями. Если вы не согласны — не используйте Сайт.

1. Acceptance of Terms

1. Принятие Условий

By accessing or using the Site, you represent that:

- You are at least eighteen (18) years of age
- You have the legal capacity to enter into binding agreements
- You will comply with these Terms and all applicable laws
- Information you provide is accurate and complete
- If you are accessing the Site on behalf of an organization, you represent that you have authority to bind that organization to these Terms

2. Nature of Services

2. Характер услуг

Not Legal Advice.

Law Help | US is a California Registered Legal Document Assistant (LDA) service. **We are not attorneys.** Information on this Site is general information only and does not constitute legal advice. No attorney-client relationship is created by your use of this Site, by submitting an intake form, or by communicating with us.

Document Preparation Only.

Our services are limited to clerical and administrative assistance in preparing legal documents at the client's specific direction, providing published factual information, and filing or coordinating service of documents on the client's behalf. We do not select forms

for you, advise on legal strategy, or represent you in court. For matters requiring legal advice or court representation, you should consult a licensed attorney.

3. Use of the Site

3. Использование Сайта

Permitted Use.

You may use the Site for lawful, personal, non-commercial purposes, including:

- Reviewing information about our services
- Submitting inquiries through our intake form
- Communicating with us regarding potential or active matters

Prohibited Use.

You agree NOT to:

- Use the Site for any unlawful purpose
- Submit false, misleading, or fraudulent information
- Attempt to gain unauthorized access to any portion of the Site
- Use automated tools (bots, scrapers, crawlers) to harvest content
- Interfere with the security or proper functioning of the Site
- Reproduce, copy, sell, or commercially exploit Site content without written permission
- Reverse engineer, decompile, or disassemble any software on the Site
- Submit malicious code, viruses, or harmful content
- Impersonate another person or misrepresent your affiliation

4. Intellectual Property

4. Интеллектуальная собственность

All content on the Site — including text, graphics, logos, images, the "Law Help | US" brand and trademark, the design of the Site, and underlying code — is owned by Versense, LLC or its licensors and is protected by United States copyright, trademark, and other intellectual property laws. You receive a limited, non-exclusive, non-transferable, revocable license to access and use the Site for personal, non-commercial purposes. No other rights are granted.

5. User Submissions

5. Пользовательский контент

When you submit information through the intake form or other communications, you represent that the information is accurate, that you have the right to submit it, and that submission does not violate any third-party rights. For documents and information you provide for document preparation services, you grant us a limited license to use that information solely for the purpose of preparing your requested documents. We do not claim ownership of your information or documents.

6. Third-Party Links and Services

6. Ссылки и сервисы третьих лиц

The Site may contain links to third-party websites or services (including USCIS, CBP, EOIR, CHP, LA County Clerk, CA Secretary of State, CALDA, and others) provided as self-help resources for case tracking and verification. These links are provided for convenience only. We do not endorse, control, or assume responsibility for the content, privacy practices, or terms of any third-party site. Your access to and use of third-party services is at your own risk and subject to those services' own terms and policies.

7. Disclaimer of Warranties

7. Отказ от гарантий

THE SITE AND ITS CONTENT ARE PROVIDED "AS IS" AND "AS AVAILABLE" WITHOUT WARRANTIES OF ANY KIND, WHETHER EXPRESS OR IMPLIED. TO THE MAXIMUM EXTENT PERMITTED BY LAW, WE DISCLAIM ALL WARRANTIES, INCLUDING WARRANTIES OF MERCHANTABILITY, FITNESS FOR A PARTICULAR PURPOSE, NON-INFRINGEMENT, ACCURACY, AND UNINTERRUPTED OPERATION.

We do not warrant that:

- The Site will be available without interruption or error
- Defects will be corrected promptly
- The Site is free from viruses or other harmful components
- Information on the Site is accurate, complete, or current

Government forms, court rules, procedural rules, and legal requirements change frequently. Always verify current requirements with the relevant court or agency.

8. Limitation of Liability

8. Ограничение ответственности

TO THE MAXIMUM EXTENT PERMITTED BY LAW, IN NO EVENT SHALL VERSENSE, LLC, ITS PRINCIPAL, OR ITS AFFILIATES BE LIABLE FOR INDIRECT, INCIDENTAL, SPECIAL, CONSEQUENTIAL, EXEMPLARY, OR PUNITIVE DAMAGES ARISING FROM OR RELATING TO YOUR USE OF THE SITE.

Our total aggregate liability for any claim arising from your use of the Site shall not exceed one hundred U.S. dollars (\$100). This limitation does not apply to liability under our \$25,000 Surety Bond #5341271 for our document preparation services (a separate matter governed by your written LDA Service Agreement). Some jurisdictions do not allow exclusion or limitation of certain damages. To the extent prohibited by applicable law, the above limitations may not apply to you.

9. Indemnification

9. Возмещение убытков

You agree to indemnify, defend, and hold harmless Versense, LLC, its principal, employees, contractors, and agents from any claims, damages, losses, liabilities, costs, and expenses (including reasonable attorneys' fees) arising from:

- Your violation of these Terms
- Your misuse of the Site
- Your violation of any third-party right
- Information you submit that is false, misleading, or infringing

10. Governing Law and Dispute Resolution

10. Применимое право и разрешение споров

These Terms are governed by the laws of the State of California, without regard to its conflict of laws principles. Any dispute arising from or relating to these Terms or your use of the Site shall be resolved in the state or federal courts located in Los Angeles County, California. You consent to the personal jurisdiction of those courts. Nothing in this section limits any non-waivable rights you may have under California consumer protection laws.

11. Changes to These Terms

11. Изменения настоящих Условий

We may modify these Terms at any time. Modifications take effect when posted to the Site. The "Effective Date" at the top of these Terms reflects the most recent change. Your continued use of the Site after changes take effect constitutes acceptance. Material changes will be highlighted, and where appropriate, prior notice will be provided to active clients.

12. Termination

12. Прекращение

We reserve the right to suspend or terminate your access to the Site at our sole discretion, without notice, for any reason, including violation of these Terms. Termination of access does not affect any obligations or liabilities arising before termination.

13. Severability and Entire Agreement

13. Делимость и полнота соглашения

If any provision of these Terms is found unenforceable, the remaining provisions remain in full effect. These Terms, together with our Privacy Policy and any written LDA Service Agreement, constitute the entire agreement between you and us regarding the Site.

14. Contact

14. Контакты

Questions about these Terms? Contact us:

Versense, LLC d/b/a Law Help | US

28310 Roadside Dr, Ste. 144

Agoura Hills, CA 91301

Phone: (657) 545-7849

Email: inbox.lawhelp@gmail.com

03 Notice to Consumer

Уведомление потребителя

Effective Date: May 2, 2026 · Version 1.0

MANDATORY DISCLOSURE — This Notice is required by California Business and Professions Code §6410.

This Notice is provided to you as required by California Business and Professions Code §6410. Please read this Notice carefully before engaging Law Help | US for any document preparation services.

Настоящее Уведомление предоставляется в соответствии с требованиями California Business and Professions Code §6410. Внимательно прочитайте его перед тем, как заказать услуги Law Help | US.

Important Disclosures Required by California Law

Важные обязательные раскрытия по закону Калифорнии

The following disclosures are required to be made to every consumer before any document preparation services are rendered. By engaging our services, you acknowledge receipt and understanding of these disclosures.

1. Read Before You Sign.

You should read and understand any LDA Service Agreement before you sign it. You should understand the kinds of services that the Legal Document Assistant ("LDA") can and cannot perform for you.

2. The LDA Is Not an Attorney.

The LDA is NOT an attorney. The LDA cannot perform the legal services that an attorney performs. The LDA cannot engage in the practice of law. The LDA cannot provide legal advice, opinions, recommendations, or strategic guidance. The LDA cannot represent you in court.

3. County Clerk Has Not Evaluated the LDA.

The county clerk has not evaluated or approved the LDA's knowledge or experience, or the quality of the LDA's work. Registration is a regulatory requirement, not a quality endorsement.

4. Your Documents Cannot Be Withheld.

The LDA cannot keep the Client's original documents if the Client requests their return. The LDA cannot keep original documents if a service agreement is not signed or if it terminates for any reason. The LDA cannot keep original documents after all contract services have been provided. Doing so is a violation of California law.

5. False or Misleading Statements Are Prohibited.

It is a violation of California law if the LDA makes any false or misleading statement to the Client about the services, qualifications, or any aspect of the matter.

6. No Special Influence with Any Court or Agency.

The LDA cannot obtain special favors from, and does not have any special influence with, any court or any state or federal agency. Any statement to the contrary is a violation of California law.

7. Surety Bond Filed.

As required by California law, the LDA has filed a surety bond in the amount of \$25,000 (Surety Bond No. 5341271, SureTec Insurance Company) and has registered as a Legal Document Assistant in Los Angeles County (Registration No. 2025148783, valid through June 30, 2027).

LDA Registration and Bonding Information

Информация о регистрации и залоге LDA

Registered Legal Document Assistant:

Sergo Gambarian, doing business as Law Help | US (a registered trade name of Versense, LLC).

LDA Registration Number: 2025148783

Registration County: Los Angeles County, California

Registration Valid Through: June 30, 2027

Surety Bond Amount: \$25,000

Surety Bond Number: 5341271

Surety Bond Company: SureTec Insurance Company

Surety Bond Claims Address: P.O. Box 79509, Houston, TX 77279

Surety Bond Claims Phone: 1-800-877-1731

Business Entity: Versense, LLC

California LLC Number: 202359118962

Agoura Hills Business License: #012605 (valid through November 13, 2026)

CALDA Membership ID: 96121105 (Active Member)

California Small Business Certification: DGS Micro #2052010 (valid through April 30, 2028)

Scope of Permitted LDA Services

Объём разрешённых услуг LDA

What an LDA Can Do.

Pursuant to Cal. Bus. & Prof. Code §6400(d), an LDA is authorized to provide the following self-help services to consumers who represent themselves in legal matters:

- Type or otherwise complete legal documents at the consumer's specific direction
- Provide general published factual information (such as blank forms, government forms, and instructions written or approved by an attorney)
- Make published legal documents available to the consumer
- File and serve legal documents at the consumer's direction

What an LDA Cannot Do.

Pursuant to Cal. Bus. & Prof. Code §6411, an LDA is **prohibited** from doing any of the following:

- Making false or misleading statements about services or legal matters
- Making guarantees or promises about outcomes (unless in writing with reasonable factual basis)
- Claiming special favors or influence with any court or agency
- Providing legal advice or opinions
- Recommending legal strategies, defenses, or remedies
- Selecting forms or procedures on the consumer's behalf
- Representing consumers in court
- Engaging in the unauthorized practice of law (Cal. Bus. & Prof. Code §§6125–6127)
- Using "legal aid," "legal services," or similar misleading terms

How to File a Complaint

Как подать жалобу

If you believe an LDA has violated California law or these requirements, you may file a complaint with any of the following:

1. Direct Complaint to Law Help | US

Email: inbox.lawhelp@gmail.com (Subject: "Complaint")

We will acknowledge complaints within five (5) business days and work to resolve them.

2. California Association of Legal Document Assistants (CALDA)

P.O. Box 2582, Granite Bay, CA 95746

Email: office@calda.org

Web: calda.org

3. Los Angeles County Clerk-Recorder's Office

12400 Imperial Highway, Norwalk, CA 90650

Phone: (562) 462-2000

4. California Department of Consumer Affairs

Web: dca.ca.gov

Consumer Information Center: 1-800-952-5210

5. Surety Bond Claims (Financial Loss)

SureTec Insurance Company

P.O. Box 79509, Houston, TX 77279

Phone: 1-800-877-1731

Reference Bond No. 5341271

County Clerk Verification

Проверка через клерка округа

You may verify the LDA's registration with the Los Angeles County Clerk-Recorder's Office:

Los Angeles County Clerk-Recorder

12400 Imperial Highway

Norwalk, CA 90650

Phone: (562) 462-2000

Web: lavote.gov

The County Clerk maintains a separate registry of Legal Document Assistants and issues photo-identification cards to all registered and bonded assistants pursuant to Cal. Bus. & Prof. Code §6407.

Acknowledgment of This Notice

Подтверждение получения Уведомления

Before any document preparation services begin, the consumer will be asked to acknowledge in writing that this Notice was provided and read. The acknowledgment is incorporated into every LDA Service Agreement issued by Law Help | US. This Notice is also available at lawhelp-us.com at all times.

04 Accessibility Statement

Заявление о доступности

Effective Date: May 2, 2026 · **Version 1.0**

Law Help | US is committed to ensuring that the website lawhelp-us.com is accessible to people with disabilities. We strive to provide a website that is usable by all visitors, regardless of ability or technology used.

Law Help | US стремится обеспечить доступность сайта lawhelp-us.com для людей с ограниченными возможностями. Мы стремимся к тому, чтобы сайт был удобен для всех посетителей, независимо от их возможностей или используемой технологии.

1. Our Commitment

1. Наши обязательства

We believe that legal services should be accessible to everyone. We are committed to:

- Providing equal access to information about our services
- Designing and maintaining our Site to meet recognized accessibility standards
- Continuously improving the user experience for visitors with disabilities
- Promptly responding to accessibility feedback and requests for assistance

2. Conformance Standard

2. Применяемый стандарт

Our Site aims to conform to the **Web Content Accessibility Guidelines (WCAG) 2.1, Level AA**, published by the World Wide Web Consortium (W3C). WCAG 2.1 Level AA provides guidelines for making web content more accessible to people with a wide range of disabilities, including visual, auditory, motor, and cognitive impairments. We also strive to comply with applicable provisions of the **Americans with Disabilities Act (ADA) Title III** and California's **Unruh Civil Rights Act (Cal. Civ. Code §51)**.

3. Accessibility Features

3. Функции доступности

The Site incorporates the following accessibility features:

- **Semantic HTML structure** with proper heading hierarchy for screen reader navigation

- **Alternative text** for meaningful images and graphics
- **Sufficient color contrast** between text and background, meeting WCAG 2.1 AA contrast ratios
- **Keyboard navigation** support throughout the Site
- **Resizable text** that can be enlarged using browser zoom up to 200% without loss of functionality
- **Bilingual content** in English and Russian with clear language toggles
- **Descriptive link text** that conveys destination or function
- **Form labels** properly associated with form fields
- **Responsive design** that adapts to different screen sizes and orientations

4. Known Limitations

4. Известные ограничения

Despite our efforts to make the Site accessible, some content may not yet meet our accessibility goals. Areas under continuous improvement include:

- Some PDF documents linked from the Site may not be fully accessible (we work to provide accessible alternatives upon request)
- Some third-party embedded content (such as map widgets) may have accessibility limitations outside our control
- Reviews and testimonials displayed on the Site reflect external sources and may not be in fully accessible formats

If you encounter content that is not accessible, please contact us — we will provide the information in an accessible format or alternative format upon request.

5. Assistive Technology Compatibility

5. Совместимость со вспомогательными технологиями

The Site is designed to be compatible with the following assistive technologies:

- Screen readers (NVDA, JAWS, VoiceOver, TalkBack)
- Screen magnification software (ZoomText, MAGic)
- Speech recognition software (Dragon NaturallySpeaking, Voice Control)
- Keyboard-only navigation
- High-contrast and dark mode browser settings

We test compatibility with current major browsers (Chrome, Firefox, Safari, Edge) and mobile platforms (iOS, Android).

6. Alternative Communication Channels

6. *Альтернативные каналы связи*

If the Site is not accessible to you, we offer alternative ways to communicate and engage our services:

- **Phone:** (657) 545-7849 — voice calls accommodated, including extended call times for accessibility needs
- **Email:** inbox.lawhelp@gmail.com
- **WhatsApp:** wa.me/16575457849 — text-based messaging
- **Telegram:** t.me/lawhelp_us — text-based messaging
- **In-Person (by appointment):** 28310 Roadside Dr, Ste. 144, Agoura Hills, CA 91301 — wheelchair-accessible building

For document preparation, we accommodate large-print formats, audio narration of documents, and extended consultation times upon request and at no additional cost.

7. Reporting Accessibility Issues

7. *Сообщение о проблемах доступности*

We welcome feedback regarding the accessibility of our Site. If you experience any difficulty accessing content or features, or if you have suggestions for improvement, please contact us:

Accessibility Coordinator: Sergio Gambarian

Email: inbox.lawhelp@gmail.com (Subject: "Accessibility Feedback")

Phone: (657) 545-7849

Mail: 28310 Roadside Dr, Ste. 144, Agoura Hills, CA 91301

When reporting an issue, please include:

- The page or content where you encountered the issue
- A description of the problem
- The assistive technology, browser, and operating system you were using
- Your contact information (if you would like a response)

We aim to respond to accessibility feedback within five (5) business days and to address valid concerns within thirty (30) days.

8. Continuous Improvement

8. *Постоянное улучшение*

We treat accessibility as an ongoing process rather than a one-time project. We periodically review the Site against WCAG 2.1 AA criteria, monitor user feedback, and update content and design to address identified issues. As web standards evolve, we will

continue to improve our practices.

05 Comprehensive Disclaimer

Развёрнутая оговорка

Effective Date: May 2, 2026 · Version 1.0

The information and services described on the website lawhelp-us.com and provided by Law Help | US are subject to important disclaimers. Read this Disclaimer carefully. Use of the Site or our services constitutes acceptance of these disclaimers.

Информация и услуги на сайте lawhelp-us.com и предоставляемые Law Help | US регулируются важными оговорками. Внимательно прочитайте настоящий документ. Использование Сайта или наших услуг означает принятие данных оговорок.

1. Not an Attorney; No Attorney-Client Relationship

1. Не адвокат; отсутствие отношений «адвокат-клиент»

Law Help | US is a California Registered Legal Document Assistant (LDA), not a law firm. Sergo Gambarian is not an attorney and is not authorized to practice law in California or any other jurisdiction. No attorney-client relationship is created by:

- Visiting the Site
- Submitting an intake form
- Phone calls or messaging exchanges
- Receipt of general information
- Engagement of document preparation services

Document preparation services are governed by a written LDA Service Agreement, not by an attorney engagement letter. Communications with Law Help | US are **not protected by attorney-client privilege** or the work-product doctrine.

2. No Legal Advice

2. Не является юридической консультацией

All content on the Site — including FAQs, articles, service descriptions, blog posts, social media posts, and any other information — is general information only and is **not legal advice**. It is not a substitute for the advice of a licensed attorney. We do not provide:

- Legal opinions on the merits of your matter
- Recommendations on which forms to use or which procedures to follow
- Strategic guidance, including settlement advice, litigation strategy, or defense theory

- Predictions about the outcome of any case or proceeding
- Interpretations of statutes, regulations, court rules, or case law applied to your specific facts

For legal advice tailored to your situation, consult a licensed attorney in your jurisdiction.

3. No Guarantees of Outcome

3. Никаких гарантий результата

No promises or guarantees are made regarding the outcome of any case, matter, or proceeding. Past results referenced in client reviews, case studies, or testimonials reflect specific circumstances and do not guarantee or predict similar outcomes in any other matter. Outcomes depend on numerous factors outside our control, including:

- The accuracy and completeness of information you provide
- Discretion of judges, prosecutors, regulators, and opposing parties
- Court schedules, procedural rules, and rulings
- Changes in law, regulations, or court practices
- Actions or inactions of other parties

Our \$25,000 surety bond and CALDA membership are regulatory requirements and professional commitments — they do not guarantee outcomes.

4. Scope of Services

4. Объём услуг

Our services are limited to clerical and administrative document preparation as described in Cal. Bus. & Prof. Code §6400(d). We:

- Prepare documents at your specific direction
- Provide published factual information from authoritative sources
- File and coordinate service of documents on your direction
- Provide certified translations between English, Russian, and Armenian

We do not:

- Practice law
- Represent clients in court or before agencies
- Sign documents on your behalf
- Provide immigration consultant services (we are not registered immigration consultants under Cal. Bus. & Prof. Code §22440 and do not provide such services)
- Provide tax, financial, or business advisory services

5. Jurisdictional Limitations

5. Юрисдикционные ограничения

Our LDA registration is held in **Los Angeles County, California**. We prepare documents primarily for filing in California courts and California state agencies, with limited multi-state coverage for traffic-related matters in other jurisdictions. Document preparation work — drafting, formatting, exhibits — is jurisdiction-flexible and may serve clients across the United States. The procedural specifics of where documents are filed are handled per the relevant jurisdiction's procedures and rules. We do not represent that we are familiar with, or qualified to advise on, the laws of jurisdictions other than California. For matters governed by other jurisdictions, consult counsel licensed in that jurisdiction.

6. Reviews and Testimonials

6. Отзывы и истории клиентов

Client reviews and case studies displayed on the Site or in our materials are real reviews from real clients, published with the client's prior written consent. We comply with FTC Endorsement Guides (16 C.F.R. Part 255) and California Civil Code §1770(a)(9). We do not pay for reviews, manufacture testimonials, or use fictional cases. Names may be shortened or anonymized for privacy. The outcomes described reflect specific circumstances of those matters and do not guarantee similar results in any other matter.

7. Pricing and Fees

7. Цены и оплата

All prices on the Site are starting points for document preparation work and **do not constitute a public offer**. Final pricing is determined after initial review of the matter and is fixed in a written LDA Service Agreement signed by both parties before work begins. Government and court filing fees, postage, courier costs, recording fees, notary fees, and similar third-party costs are not included in our service fees and are paid separately, either directly by you or invoiced separately at cost.

8. Site Information; Forward-Looking Statements

8. Информация на Сайте; прогнозные утверждения

Government forms, court rules, fee schedules, statutory citations, and procedural requirements change frequently. Information on the Site is current to the best of our knowledge as of the date posted, but we make no warranty of currency or completeness. Always verify current requirements with the relevant court, agency, or licensed attorney

before acting. Statements regarding future credentials, services, or business plans (such as our planned May 2026 expansion to include Notary Public services, Process Server registration, and full Unlawful Detainer Assistant scope) are forward-looking and may change.

9. Verification of Credentials

9. Проверка квалификаций

We encourage prospective clients to verify our credentials independently before engaging our services:

- **LDA Registration:** Los Angeles County Clerk-Recorder's Office at lavote.gov or by phone at (562) 462-2000. Reference Registration No. 2025148783.
- **CALDA Membership:** calda.org (Public Profile #96121105)
- **Surety Bond:** SureTec Insurance Company at 1-800-877-1731. Reference Bond No. 5341271.
- **California LLC Status:** California Secretary of State at bizfileonline.sos.ca.gov. Reference LLC No. 202359118962.
- **DGS Small Business Certification:** California Department of General Services. Reference DGS Micro #2052010.

10. Communication and Response Times

10. Связь и время ответа

We aim to respond to inquiries within a few hours during business hours (Monday-Friday, 9:00 AM – 6:00 PM Pacific Time). Saturday is by appointment. Response times may vary based on volume, matter complexity, and our availability. Receipt of a message does not constitute engagement; engagement requires a signed LDA Service Agreement.

11. Confidentiality

11. Конфиденциальность

We maintain confidentiality of client information pursuant to Cal. Bus. & Prof. Code §6411 and our professional obligations as a CALDA member. We do not share client information without written consent, except as required by law (such as in response to subpoenas, court orders, or regulatory inquiries) or to prevent imminent harm. Records are retained for at least seven (7) years as required by law.

Important: Confidentiality is not the same as attorney-client privilege. While we keep your information private, communications with us may be subject to discovery in

litigation under certain circumstances. For privileged communications, consult a licensed attorney.

12. No Solicitation; No Endorsement

12. Не реклама; нет одобрения

The Site's content is informational. Nothing on the Site constitutes advertising or solicitation in jurisdictions where such activity would violate local rules. The Site does not endorse any third party, and references to third-party services (such as USCIS, CHP, or other government resources) are provided for self-help convenience only.

13. Updates to This Disclaimer

13. Изменения настоящей оговорки

We may update this Disclaimer from time to time. The "Effective Date" at the top reflects the date of the most recent update. Continued use of the Site or services after updates constitutes acceptance of the revised Disclaimer.

06 Certifications & Verifications

Сертификации и проверка

The credentials, registrations, and certifications referenced throughout this document are independently verifiable. We encourage prospective clients, attorney partners, and government counterparties to verify our credentials through the public registries listed below.

Все указанные в данном документе квалификации, регистрации и сертификации можно проверить независимым образом. Мы поощряем потенциальных клиентов и партнёров проверять наши квалификации через публичные реестры, перечисленные ниже.

Credential	Number / ID	Issuing Authority	Verification
LDA Registration	2025148783	LA County Clerk-Recorder	lavote.gov (562) 462-2000
Surety Bond	\$25,000 #5341271	SureTec Insurance Company	1-800-877-1731
CALDA Membership	#96121105	California Association of Legal Document Assistants	calda.org
California LLC	202359118962	California Secretary of State	bizfileonline.sos.ca.gov
Business License	#012605	City of Agoura Hills	agourahillscity.org
CA Small Business	DGS Micro #2052010	California Department of General Services	caleprocure.ca.gov

Self-Help & Government Resources

Самопомощь и государственные ресурсы

For independent case tracking, information verification, and self-help inquiries, the following government resources are available. Law Help | US is not affiliated with these agencies and does not provide immigration services.

Agency	Purpose	Web
LA County Clerk	LDA Registration verification	lavote.gov

Agency	Purpose	Web
CALDA	LDA professional association	calda.org
CA Secretary of State	Business entity verification	bizfileonline.sos.ca.gov
CA Dept of Consumer Affairs	Consumer complaints	dca.ca.gov
CA Privacy Protection Agency	Privacy rights and complaints	cppa.ca.gov
LA Superior Court	Court case lookup, self-help	lacourt.org
CA Courts Self-Help	Forms and procedural information	selfhelp.courts.ca.gov

Contact

Контакты

Versense, LLC d/b/a Law Help | US

28310 Roadside Dr, Ste. 144 · Agoura Hills, CA 91301

Phone / WhatsApp: (657) 545-7849

Email: inbox.lawhelp@gmail.com

Web: lawhelp-us.com

Telegram: @lawhelp_us

Office hours: Monday–Friday, 9:00–18:00 Pacific Time

Saturday by appointment · By appointment only

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